



Dear Client,

RE: Network Freeze Period 15th December 2023 to 12th January 2024

Please note that Link Africa will be entering into a network freeze period from the 15th of December 2023 to the 12th of January 2024. During this time no new connections will be possible. All civil work will be stopped as from 30 November 2023 to 15 January 2024 due to the Municipal Freeze period. Therefore, all orders which are not yet at splicing stage as at 30th November 2023, will be delivered in the new year.

Emergency maintenance teams will however continue to provide support throughout the freeze period and the standard NOC fault reporting process should be followed. We thank you for your continuous support in this regard and wish you a safe break during the festive period.

For our Black Friday specials please get in touch with your respective account manager or send an email to [sales@linkafrica.co.za](mailto:sales@linkafrica.co.za)

Kind Regards  
Terence Moodley

A handwritten signature in black ink, appearing to read "Terence Moodley".

Terence Moodley  
**Chief Operations Officer**

Chief Operations Officer